

Operational Excellence

Operational Excellence (OE), our business system focused on lean principles, strong safety performance, process reliability, and sustainability, is deeply rooted in the culture of our dedicated and talented global team.

Since the onset of the global COVID-19 pandemic, one of the only prevailing certainties has been the presence of uncertainty. Rapidly changing business conditions produced many new obstacles

throughout 2021, which meant that meeting the needs of our customers and delivering results for our shareholders would require our employees to identify and solve problems with speed and effectiveness. As MTI faced these challenges, the Operational Excellence mindset of our global team was evident as our employees engaged in more than 8,600 problem-solving kaizen events and advanced 65,000 suggestions aimed at improving our daily processes and adapting to evolving conditions while continuing to deliver value to our customers.

Key Statistics



8,600

Kaizen Problem-Solving Events

Highly focused problem-solving workshops to improve product and service processes.



11,500

Bravo Chips Awarded

A key element of our employment recognition program for accomplishments related to process improvements, customer service and cost reduction.



65,000

Suggestions from Employees

Suggestions from employees on how to remove waste and risk from our processes.



6%

Year-over-year Productivity Improvement

Measured in terms of hours worked per ton produced.

Operational Excellence continues to be a strategic differentiator for MTI.

As the global business environment continues to present new and unique challenges with increasing frequency, the high-performance culture, agility, and problem-solving skills embedded in our global team of employees serve as the bedrock of our success.