

LETTER FROM THE PRESIDENT

If I had to sum up 2014 in just one phrase, it would be “change for the better.”

This was a pivotal year in the history of our company. We adopted the ArcBest CorporationSM name, a new stock trading symbol, a unified logo system across all of our companies, an updated brand positioning and so much more.

Our flagship less-than-truckload carrier ABF FreightSM continued on its path to better profitability and increased market share through improved service levels in the second half of the year. ABF Freight won the coveted American Trucking Associations’ President’s Trophy for an unprecedented seventh time, and three of our drivers were once again selected as ATA Road Team Captains.

Simultaneous with those successes and improvements at ABF Freight, we also worked hard to give our customers more of the services they expect from a forward-thinking transportation and logistics partner through our emerging businesses – ABF LogisticsSM, Panther Premium Logistics[®] and FleetNet America[®].

We are better equipped to offer more easily accessible solutions through a single point of contact at our Enterprise Customer Solutions group, which in turn makes us a more balanced enterprise for the future.

In fact, we are now doing a much better job connecting the dots for our customers about the breadth of services we offer across the supply chain spectrum. A new tagline called The Skill and The Will and an accompanying website, theskillandthewill.com, devoted to customers’ and employees’ success stories help us articulate what we do every day to go above and beyond for customers at ABF Freight and our emerging businesses.

Through carefully planned investments, we have expanded far beyond our core LTL services offered by ABF Freight to include complementary services like truckload brokerage, rail, warehousing and global ocean shipping from ABF Logistics. The acquisition of truckload brokerage firm Smart Lines provides us a platform for growth in Oklahoma City, the first such venture for ABF Logistics and a sign of more growth to come.

Panther had another outstanding year in 2014 and is expanding into freight forwarding and other mission-critical supply chain needs as its reputation for best-in-class services grows.

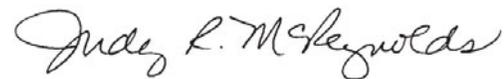
FleetNet’s excellence in vehicle maintenance and repair for commercial and private fleets is well recognized, as its technology helps reduce fleet downtime and deliver preventive maintenance compliance at the lowest total cost.

All of these efforts have borne fruit as ArcBest’s revenue has risen to \$2.6 billion at the end of 2014 from \$1.5 billion at the end of 2009. More customers are now buying two or more services from the ArcBest companies, and 27 percent of our revenue is generated by those emerging businesses.

We’ve also continued to ask customers what they think about us and what the future looks like. They say we solve problems, we’re easy to do business with and we’re good partners who understand them. In fact, when we solve one problem for them, they increasingly ask us to help solve another. Our customers value that we are a logistics company with solutions that can be backed by assets.

In summary, we now have a solid foundation in place to reach our best potential yet for customers, for employees and for shareholders.

At ArcBest, we’ll find a way.



Judy R. McReynolds
President & Chief Executive Officer

