

VALUE  
RELIABILITY  
SAFETY  
QUALITY  
RESPONSIBILITY  
INTEGRITY  
PRUDENCE  
TRANSPARENCY  
PARTNERSHIPS  
SERVICE  
PROFESSIONAL  
SOLUTIONS  
EXCELLENCE  
EFFICIENCY  
INNOVATIVE  
RESPONSIVE  
TECHNOLOGY  
TEAMWORK  
EXPERIENCE  
LEADERSHIP  
COMMUNICATION  
STEWARDSHIP  
COMMUNITY  
TRADITION  
ENERGY



2012 Annual Report

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*A Trusted Provider  
for 115 years*

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